Privacy Policy

Effective 23 August 2026

This policy explains what Monty collects, why, who else sees it, and what happens to it. Monty is operated by J and J Labs LLC ("we", "us"). Monty is a travel scrapbook: you photograph landmarks, we turn them into stickers, and the stickers fill in a map of where you have been.

Summary

- Your account and collection are stored in our database so they survive losing your device and follow you when you sign in somewhere else.
- Photos you scan are sent to our processing service, turned into a sticker, and returned. They are held in memory for the length of that request and are not written to disk or retained afterwards.
- Location is used to confirm which country you are in when you unlock one. We do not build a location history.
- We do not sell or share your personal information, we do not use it for advertising, and we do not track you across other companies' apps or websites.
- You can delete your account and everything in it at any time from inside the app, and we delete it from our systems.

Information you provide

Account details. When you set up Monty you provide a name, an email address, and your date of birth. You may add a username and a profile picture. If you sign in with Apple or Google, we receive the identifier and email address that service releases to us; if you use Apple's Hide My Email, we only ever see the relay address.

Photos. When you scan a landmark, you give us the photo you captured or chose from your library. If you draw an outline to isolate part of the image, we receive that outline too.

Preferences. Your notification, privacy and display settings, including whether your profile and collection are visible.

Information collected automatically

Location. With your permission, Monty reads your device's approximate location at the moment you unlock a country or verify a visit. We use it to determine the country you are in and then discard the coordinates. Monty requests foreground location only: it does not track you in the background, and it does not keep a trail of where you have been.

Device and diagnostic data. Basic technical information such as app version and crash diagnostics, used to diagnose faults.

Monty contains no third-party advertising SDKs and no analytics trackers. We do not use the Advertising Identifier (IDFA), and we do not track you across apps or websites owned by other companies. Because Monty does not track, it does not present the App Tracking Transparency prompt.

How we use your information

- To create stickers from the photos you scan, and to identify the landmark in them.
- To unlock countries and keep your map and collection accurate.
- To operate your account, including sign-in and subscription status.
- To send notifications you have asked for.
- To diagnose faults, prevent abuse, and keep the service working.

We do not use your photos or your travel history for advertising, and we do not sell personal information.

Legal bases for processing (UK and EEA users)

- Performance of a contract: creating your stickers, running your account, and providing the subscription you paid for.
- Consent: camera, photo library, location and notification access. You may withdraw any of these at any time in your device settings, and Monty will continue to work with the corresponding feature unavailable.
- Legitimate interests: diagnosing faults, preventing abuse, and keeping the service secure and working.
- Legal obligation: retaining records where the law requires it.

Where your data is stored

Your account and collection - your profile, stickers, unlocked countries and settings - are stored in our database, operated for us by Supabase on cloud infrastructure in the United States. A copy is also cached on your device so the app works offline. Storing it server-side is what allows your collection to survive a lost or replaced device.

The original photographs you scan are not stored. They are transmitted to our processing service over an encrypted connection, held in memory only while the sticker is being produced, and released once the result is returned. The finished sticker image is retained as part of your collection; the source photograph is not.

Access to the database is restricted to the systems and personnel that need it to operate the service.

Service providers who process your data

We use a small number of processors to make Monty work. Each receives only what its task requires, is bound by contract to use it solely to provide the service to us, and is required to provide at least the same level of data protection as this policy commits us to.

- OpenAI - receives the photo you scan in order to identify the landmark and write its description. Under OpenAI's API data-usage policy, content submitted through the API is not used to train its models.
- Replicate - receives the photo in order to separate the subject from its background and produce the sticker image.
- Apple and Google - handle sign-in if you choose those options, and receive only what is needed to authenticate you.
- Apple - processes all subscription payments. We never see or handle your card details.
- Supabase - hosts the database holding your account and collection, and the storage bucket serving our published policies. Supabase processes it on our instructions only.

- Mapbox - serves the map tiles, and receives the map area you are viewing in order to return the right tiles.

We do not permit any of these providers to use your data for their own purposes, to sell it, or to use it for advertising.

International transfers

Our database and our processing providers are located in, and may handle your data in, countries other than your own, including the United States. Where required, transfers are made under appropriate safeguards such as the European Commission's standard contractual clauses or the UK International Data Transfer Addendum. You may request details of the safeguards applied by writing to bragi@bragitutor.com.

How long we keep things

- Source photographs: for the duration of the processing request only. They are never written to disk.
- Your account, collection and finished stickers: for as long as your account exists. We delete them when you delete your account.
- Diagnostic data: no longer than needed to investigate the fault it relates to.
- Records we are required by law to keep: for the period the law specifies, and no longer.

Deleting the app on its own does not delete your account, because your collection is held server-side so you do not lose it when you change device. Use Delete Account to remove it.

Deleting your account and your data

You can delete your Monty account and everything in it from inside the app: open Profile, then Delete Account. This removes your account, stickers, unlocked countries, profile and onboarding data from your device and from our database.

No separate request to us is needed and there is no waiting period. Deletion is permanent: we cannot restore a deleted collection. Backups are rotated on a rolling basis and any residual copy is overwritten within 30 days.

Deleting the app does not delete your account. If you want your data gone, use Delete Account before uninstalling, or write to bragi@bragitutor.com and we will delete it for you.

Deleting your account does not cancel an active subscription, which is managed by Apple. Cancel it in your Apple ID settings before deleting, or you will continue to be billed.

Your rights and choices

Export. Settings has an Export Data option that produces a copy of your collection.

Deletion. See the section above.

Permissions. Camera, photo library, location and notification access can each be withdrawn at any time in your device's system settings.

Depending on where you live, you may have rights to access, correct, delete, port, or restrict the use of your personal information, and to object to certain processing. Because we hold so little of it centrally, most of these you can exercise directly on your device. For anything else, write to bragi@bragitutor.com. We will not discriminate against you for exercising any of these rights.

If you are in the UK or EEA and are unhappy with our response, you have the right to lodge a complaint with your local data protection supervisory authority.

California residents

In the twelve months before the effective date of this policy we collected the categories of personal information described above: identifiers (name, email, account identifier), your date of birth, photographs you choose to scan, approximate geolocation, and device and diagnostic data. Each is collected for the purposes set out in this policy.

We have not sold personal information, and we have not shared personal information for cross-context behavioural advertising. We do not have actual knowledge of selling or sharing the personal information of anyone under sixteen.

You have the right to know, delete, correct, and to limit the use of sensitive personal information, and the right not to be discriminated against for exercising them. Exercise them in the app or by writing to bragi@bragitutor.com.

Children

Monty is not intended for children under 13, and we do not knowingly collect personal information from them. We ask for your date of birth during setup for this reason. If you believe a child has provided us with personal information, contact us at bragi@bragitutor.com and we will delete it.

Security

Data in transit is encrypted using industry-standard transport security. Access to our processing service is restricted. No system is perfectly secure and we cannot guarantee absolute security, but we work to protect your information and will notify you and the relevant regulator of a personal data breach where the law requires it.

Changes to this policy

We will update this policy when our practices change, and revise the effective date at the top. If a change is significant, we will tell you in the app before it takes effect and, where the law requires it, ask for your consent.

Contact us

Questions about this policy, or to exercise any right described in it: bragi@bragitutor.com

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The current version of this policy is published at https://cxfhccyxnpzyvzlbkwjv.supabase.co/storage/v1/object/public/legal/privacy-policy.pdf.

Our Terms of Service are published at https://cxfhccyxnpzyvzlbkwjv.supabase.co/storage/v1/object/public/legal/terms-of-service.pdf.

Monty is operated by J and J Labs LLC. This document was generated from the application's own source of truth; the version in the app and at the published URL is identical.